Ashley PPG Patient Questionnaire: Annual Survey 2016

Please circle your answer.

1. Are you aware of the surgery website? **Y N**

2. Do you ever use it? **Y N**

3. Did you know that you can book appointments on line? **Y N**

4. Did you know that you can order prescriptions on line? **Y N**

5. Are you aware of the range of services offered at Ashley Surgery? **Y N**

6. How happy are you with the service you receive from this surgery?

1 (Not at all happy) 2 3 4 5 6 7 8 9 10 (V Happy)

7. Are there changes you would like to see? What are they?

8. Do you go to other health centres for any treatment? **Y N**

9. Do you receive podiatry at Madeley Health Centre? **Y N**

10. How convenient is it for you to go there?

1 (V Difficult) 2 3 4 5 6 7 8 9 10 (Not a problem)

11. Would you prefer to have you treatment here in Ashley?

1 (Definitely) 2 3 4 5 6 7 8 9 10 (Don't mind)

12. Would you benefit from taking more exercise? **Y N**

13. Would you like to take part in a local organised weekly "Health Walk"?

1 (Very interested) 2 3 4 5 6 7 8 9 10 (Not interested at all)

14. Are you are aware of the Patient Participation Group [PPG]? **Y N**

15. Would you like to be more involved? **Y N**

16. Would you like to come to meetings? **Y N**

17. If no would you like to contribute your views and opinions by email?

18. If so what is your email address please? Or by post? **Y**

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19. Do you know other services provided by ***Age UK*** from this surgery? **Y N**